

Travelport Smartpoint Fares and Pricing - Quick Reference Guide  
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## TRAVELPORT SUPPORT

### Troubleshooting Resources

<p><b>Knowledge</b> Search our entire database of articles, topics, and documents.</p>	<p><b>Community</b> Ask questions, start discussions, and get answers from experts.</p>	<p><b>Learning</b> Get up-to-speed with eLearning, video tutorials, and live training.</p>
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### Self-service solutions

<p><b>Client ID</b> If Smartpoint fails to connect or you have an error with your Galileo host.</p> <p><a href="#">Reset Client ID</a></p>	<p><b>Host Password</b> Forgotten your host password? Request a temporary password.</p> <p><a href="#">Reset host password</a></p>	<p><b>Travelport+ (IG) Format Guide</b> Are you a Worldspan or Apollo user? Learn the new Travelport+ (IG) commands.</p> <p><a href="#">Learn commands</a></p>
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## PASSENGER TYPE CODES (H/PTC)

PTC	Displays list of PTC codes and definition
PTC/C	Displays list of PTC starting with C
PTD/SEAMAN	Displays list of 3-character PTC code for seaman

## TAX TABLES (H/TAX)

FTAX	List all countries with tax information
FTAX-HK	Display tax information for country HK
FTAX*PFC-LAX	Display PFC tax information for LAX
FTAX*PFC-UA	Display PFC tax information for UA
FTAX-US/ZP	Display ZP tax information for country US

## CURRENCY CONVERSION (H/CURR)

FZSGBP620HKD	Convert GBP to HKD at bank selling rate
FZIHKD	Display IATA ROE for HKD
FZINUC100.00EUR	Convert NUC to EUR
FBT*	Display list of countries and currency information
FBT*HK	Display specific country's currency information
FBT*USD	Display list of countries using currency USD

## FARE DISPLAY (H/FD)

FD10JULHKGLON	Basic fare display entry
FD10JULHKGLON-OW	Fare display – one way
FD10JULHKGLON-RT	Fare display – roundtrip
FD10JULHKGLON/CX	Display fares for CX only
FD10JULLHKGLON-Q	Display fares for specific booking class
FD10JULLHKGLAX@YIF	Display fare for specific fare basis code
FD10JULHKGLON*SEA	Display fare for specific PTC
FD01JULHKGHKG-RTW	Display round the world fares
FD01JULHKGSFO:N	Display public/market fares
FD01JULHKGSFO:P	Display private fares
FD01JULHKGSIN/SQ-PRI-SQ123	Display private fares with corporate code/account code SQ123
FD10JUL22HKGSIN/SQ.T12MAY22	Display historical fare with flight date 10JUL22 and ticketing date 12MAY22

## FARE DISPLAY FOLLOW UP ENTRIES (H/FFUE)

FN*1	Display fare notes/rules for line 1
FN*1/5-7.16.31	Display fare notes/rules for line 1, cat 5-7, 16 and 31
FN*3/ALL	Display all fare notes for line 3
FR*2	Display applicable routing for line 2
FM*1	Display mileage surcharge for line 1
FD*	Redisplay previous fare display
FDC*2	Display booking class for primary carrier for line 2
FDC*2//KL	Display booking class for secondary carrier KL for line 2

## FARE QUOTE (H/FQ)

FQ	Fare quote for all segments, all pax as adult
FQCUA	Fare quote with specified plating carrier
FQP1-2	Fare quote for pax 1 and 2 who are adults
FQP3*SEA	Fare quote for pax 3 with specified PTC
FQP2*U10	Fare quote with unaccompanied fares aged 10
FQP3*C05/ACC	Fare quote for pax 3, 5 years old child, accompanied travel
FQCKL/BAG	Fare quote exclude unbundled fares (Apply Branded fares participating carriers)
FQTE-G3-HK	Tax exempt from G3 and HK taxes
FQ@YIF	Override fare basis code
FQS1@YEXT.2-3@YIF.4@YEXT	Override fare basis code for segments 1 and 4 with fare basis code YEXT, and YIF for segments 2 to 3
FQ:P	Fare quote private fare
FQ-AC1234:P	Fare quote private fare with account/corporate code
FQ.T12NOV22	Historical pricing using historical fare and taxes
FQ.H12NOV22	Historical pricing using historical fare and current taxes

FQTE-00	Display applicable taxes for an itinerary
FQ/TDD	Display tax details description

## FARE QUOTE BEST BUY (H/FQBB)

FQBB	Fare quote best buy for all pax, all segments
FQBB+-AB	Fare quote best buy as booked (booked cabin)
FQBB+-BUSNS	Fare quote best buy in business class
FQBB:USD/P1	Fare quote best buy in USD for pax 1
FQBC	Fare quote best buy comparison
FQBCCPR/P2*SEA	Fare quote best buy comparison, plating carrier PR for pax 2, with specified PTC
FQBBK	Follow up entry from FQBB/FQBC to rebook
FQBA	Fare quote best buy regardless of availability

## FARE QUOTE ALTERNATIVE (H/FQA)

FQA	Fare quote alternative (max of 4 options)
FF2	Follow up entry from FQA to store chosen fare
FQA:USD	Fare quote alternative in USD
FQACSQ/P1*SEA	Fare quote alternative with specified plating carrier, passenger and PTC

## FARE SHOP (H/FS)

FSHKG12MAYLON	Fare shop one-way
FSHKG010DECTYO15DECHKG	Fare shop round trip
FSHKG010DECTYO--OSA10DECHKG	Fare shop surface sector
FSHKG12DECLON+:USD	Fare shop one-way in USD
FSHKG10DECLON18DECHKG+/CX	Round trip with specified carrier
FS	Fare shop from a booking file

## DISPLAY FILED FARE (H/\*FF)

*FF	Display list of filed fares
*FF1	Display details for filed fare 1
*FF2P1	Display details for pax 1 only of filed fare 2

## CANCEL FILED FARE (H/FX)

FXALL	Cancel all filed fares
FX2	Cancel fares for all pax of filed fare 2
FX1P3	Cancel fare for pax 3 only of filed fare 1
/OS1	Cancel ticketed filed fare (will remove all filed fares)

## RESTORE FILED FARE (H/FF)

FF1@R	Restore filed fare 1 (not guaranteed)
FF1P1@R	Restore filed fare 1 for pax 1 (not guaranteed)

**AUTO PRICING (H/FQ)**
**STEP 1: FARE QUOTE ITINERARY**

FQ	Fare quote lowest applicable fare for the itinerary as booked
FQBB	Fare quote itinerary based on cheapest available booking class will have the option to rebook (FQB BK)
FQA	Show alternative fares for itinerary as booked (maximum of 4 options)

**FARE QUOTE ASSUMPTIONS:**

Default plating carrier

All passengers

All passengers are adult

All segments

Exempt taxes

Lowest applicable fare

**OVERRIDE ASSUMPTIONS:**

FQCCX	Quote specifying plating carrier
FQP1	Quote pax 1 only
FQP1.3	Quote pax 1 and 3
FQP3*C05	Quote pax 3, aged 5
FQP3*C05/ACC	Quote pax3, aged 5, accompanied by an adult on a separate BF
FQ**SEA	Quote seaman fare regardless if there's a cheaper adult fare available
FQS1	Quote segment 1
FQS1-3.5	Quote segments 1 to 3 and 5
FQTE-HK	Quote with tax exemption (HK)
FQTE-G3-HK	Quote with multiple taxes exemption (G3, HK)
FQ:P	Quote private fare
FQ-MNLPH:P	Quote private fare with account code /corporate code MNLPH
FQ:N	Quote publish/market fare
FQ@YRT	Force/override fare basis code YRT

**STEP 2: DISPLAY AND REVIEW FILED FARE**

*FF	Display list of filed fare
*FF1	Display fare details of filed fare 1
<b>Auto pricing follow-up entries</b>	
FQL	Display fare quote ladder
FQN	Display fare components
FN1/16	Display fare notes from fare component 1, cat 16

**MANUAL PRICING (H/FBC)**
**STEP 1: FARE BUILD CREATE (FBC)**

FBC	Basic entry to initiate fare build screen
FBCCUA	Initiate fare build mask with plating carrier UA
FBCCUA/P1	Initiate fare build mask with plating carrier for pax 1
FBCCUA/P2/S1-4	Initiate fare build mask with plating carrier for pax 1, segments 1 to 4

**STEP 2: FARE BUILD UPDATE (FBU)**

\*\* FBU entries will only work once the fare build screen has been initiated \*\*

**Required items:** Fields with @ sign are mandatory

FBUFB/YOX	Fare basis for all coupons
FBUFB2/BOXMPH	Fare basis for coupon 2 only
FBUBG/20K	Baggage – weight system
FBUBG/2PC	Baggage – piece system
FBUFARE/HKD4530	Base fare in HKD
FBUROE/7.752559	IATA Rate of Exchange
FBUFC/HKG CX...	Fare construction ladder
FBUFB/	Delete fare basis code
FBUBG1/	Delete baggage for coupon 1
FBUFARE/	Delete base fare

**Optional items:**

FBUTD/CH25	Ticket designator
FBUEQ/HKD4220	Fare equivalent in HKD
FBUNVA/31DEC23	Not valid before date
FBUNVB/30SEP23	Not valid after date
FBUNVA1/12DEC23	Not valid after date for coupon 1 only
FBUEB/NONEND/NONREF	Endorsement box
FBUEB/	Delete endorsement box
FBUNVA/	Delete not valid after date

**Transit and Stopover:**

FBUX1/O	Stopover segment 1
FBUX1/X	Transit segment 1

**Taxes:**

FBUTAX1/EXEMPT-HK	Tax field 1 – Exempted HK tax code
FBUTAX2/120HK	Tax field 2 in HKD
FBUTAX1/120HK+TAX2/90G3	Add multiple taxes in a single entry
FBUTAX1/+TAX2/	Delete multiple taxes in a single entry
FBUTAX4/	Delete tax field 4

**XF and ZP Taxes:**

FBUTAX3/40ZP	Tax field 3 – ZP tax
FBUTB1/ZPLAX4.30	Tax breakdown for ZP tax
FBUTB1/	Delete ZP tax breakdown
FBUTAX4/36XF	Tax field 4 – XF tax
FBUPFC/SFO4.50	Tax breakdown for XF tax
FBUPFC/	Delete XF tax breakdown

**Follow up entries from FBU:**

*FB	Redisplay fare build screen
*FBTAX	Display more tax fields (max of 20)

**STEP 3: FILE BUILD FILE (FBF)**

FBF	File manual fare for single passenger
FBFCUA	File manual fare with plating carrier
FBFALL	File manual fare for multiple passenger

**STEP 4: SAVE MANUAL BUILD FARE**

R.PAX	Receive from field
ER	Save and re-retrieve BF

**STEP 5: DISPLAY AND REVIEW FILED FARE**

*FF	Display list of filed fare
	Fare guarantee is <b>B</b> (not guaranteed)
*FF1	Display fare details of filed fare 1

**PARTIAL AUTO PRICING**

Step 1: Fare Quote as Booked	FQ
Step 2: Convert Filed Fare 1 to Manual	*FB1
Step 3: Fare Build Update	FBU entries
Generate total	FBUTTL/
Step 4: Redisplay Fare Build Screen during fare build	*FB
Step 5: File Fare Build	FBF or FBFALL
Step 6: Display and Review Filed Fare 1	*FF1
	Fare indicator is <b>B</b> (Non-guaranteed)